



It seemed like forever since the last time the CRRA was in the Four Carriages Ballroom. In actuality, it had only been two years, four months, and 28 days since the previous Awards Gala - the last time we got together to celebrate excellence in the residential rental industry. Given that it was the first time in a while being back at the Carriage House Inn, the evening began with a reserved, albeit slightly nervous, energy in the (newly renovated!) anteroom during the cocktail hour that worked its way up to being what we know this event to be - exciting and gregarious - once we got seated for dinner in the ballroom.

During the cocktail hour, our friends at 4Rent.ca started the evening right by sponsoring a photobooth that allowed us to have fun (safely!) and have the pictures to prove it!

The evening program began at 6:30 pm with Brandon Lord, the President of the CRRA, as the Master of Ceremonies, and Gerry Baxter, the CRRA's Executive Director, assisting and organizing handing out the Awards.

Thank you to all of the Gala's Sponsors, with special thanks to the Platinum Sponsor, Minto Properties. Congratulations to the evening's winners, and to the nominees - you are all why we have reason to celebrate in this industry!

MEDIA EXCELLENCE AWARD in the Owner & Manager Category

Winner: Boardwalk Rental Communities

Sponsored by: Serv-It Bailiff Services

The Media Excellence Award recognizes companies who utilize innovative print and social media strategies to communicate with their clients. For one of their new buildings, Boardwalk Rental Communities developed an interactive site that seamlessly allows prospective tenants to discover their perfect homes through navigating building amenities to finding a floor plan that fits their needs.



MEDIA EXCELLENCE AWARD in the Service Member Category

Winner: Sonata Design

Sponsored by: Minto Properties

The Media Excellence Award recognizes companies who utilize innovative print and social media strategies to communicate with their clients. Sonata Design has made it easy to keep the public in the know on all things home décor and design, and how it can impact their business and portfolios, and made it simple for prospective clients to get in touch and request services directly through their website.



ENVIRONMENTAL EXCELLENCE AWARD

Winner: Boardwalk Rental Communities

Sponsored by: BentallGreenOak (Canada) Limited Partnership

The Environmental Innovation Award recognizes an individual or company that demonstrates a commitment to protecting the environment, encouraging others to reduce their carbon footprint, fostering innovation, and raising environmental awareness. Boardwalk Rental Communities strives to provide its residents with a place to call home that is also environmentally mindful.



COMMUNITY SERVICE AWARD

Winner: Power Properties

Sponsored by: Fresh Focus Media

The Community Service Award recognizes a company or individual who clearly demonstrates their commitment to community involvement through community initiatives. Power Properties was recognized in 2019 as a community partner of the Make-A-Wish Foundation. Since March of 2005, they have donated office space to the Make-A-Wish Foundation of Southern Alberta to allow the foundation to concentrate on their continued work to grant wishes for children with life-threatening illnesses.



NOT FOR PROFIT SOCIETY AWARD

Winner: Horizon Housing Society

Sponsored by: Kanas Corporation

The Non-Profit Society Award recognizes an organization that has demonstrated an ongoing commitment to excellence and professionalism in representing the clients, members, or community it serves. Horizon Housing has been housing those in need since 1976. Their mission has always been to provide homes to those with mental health challenges or other special needs that are integrated into our communities, and they are proud to offer residential rental housing that is appropriate, affordable, integrated, and supported.



SMALL LANDLORD AWARD

Winner: Ronnie Geddes of Keylux Inc.

Sponsored by: Oaktree Carpets & Flooring

The Small Landlord of the Year Award recognizes a small company or individual who demonstrates a commitment to excellence, education, and professionalism in managing a small portfolio. Ronnie Geddes has received praise from current and past tenants for her quality of service in managing her properties.



CUSTOMER SERVICE AWARD

Winner: Serv-It Bailiff Services

Sponsored by: Coinamatic Canada Inc.

The Customer Service Award recognizes Service Members who excel in their respective area of business by continually providing outstanding service to the residential rental industry. According to their customers, Serv-It Bailiff Services is a wealth of information and is readily available for advice and a friendly chat whenever needed. They have become the 'go-to' for landlords when dealing with difficult situations.



TENANT SERVICE AWARD

Winner: Kim Slipetz-Comrie of Calgary Housing Company

Sponsored by: CAPREIT

The tenant service award recognizes customer-focused owners and property managers who provide outstanding service to their tenants on an ongoing basis. Kim Slipetz-Comrie was singled out by her entire company because of her character and passion for her tenants.



RENOVATION AWARD for an Individual Suite

Winner: #4, 6202 – 52nd Street in Taber, Alberta Managed by Renter's Choice

Sponsored by: SERVPRO of Calgary South

The Renovation Award for an Individual Suite recognizes a property manager/owner who demonstrates excellence in enhancing the appeal of a suite. Renter's Choice pulled out all the stops to have an owner see the value in improving their spaces for their tenants, and the result is a wonderfully renovated suite that is tied to his memory and dedication.



RENOVATION AWARD for a Building

Winner: Varsity Square Apartments owned by Boardwalk Rental Communities

Sponsored by: Bath Fitter

The Renovation Award for a building recognizes a property manager/owner who demonstrates excellence in enhancing the appeal of the lobby, exterior, common areas, or suites of the property. Underused space has been repurposed into beautiful community rooms by Boardwalk Rental Communities where tenants can entertain guests or gather with each other.



MAINTENANCE PERSON OF THE YEAR

Winner: Irvin Aradanas of Minto Properties

Sponsored by: Reggin Technical Services Ltd.

The Maintenance Person of the Year Award recognizes an individual who shows dedication to providing quality maintenance service through the use of their expertise and skills; and whose cheerful manner and consistently good performance reflects positively in their relationship with residents and other staff. Irvin Aradanas has been categorized as a crucial part of their team's success in a challenging economic time.





The “Building of the Year” Awards are designed so that any sized landlord can be recognized for their achievements. Our committee takes into account many aspects of the submissions including the size of the owner, the size of the building, and the age of the building. This award also recognizes owners/managers for the performance of their duties related to the overall management and maintenance of their buildings.

BUILDING OF THE YEAR with Under 100 Units

Winner: Beddington Court owned by Boardwalk Rental Communities

Sponsored by: Westland MyGroup

With green spaces, parks, and playgrounds close by, this property has super quick and easy access to Deerfoot Trail and transit. Recently renovated inside and out, it features a spacious and stylish lobby, leasing office, games room, and laundry room. With historically low vacancy, this property is well-loved by long-time and new residents alike.



BUILDING OF THE YEAR with Over 100 Units

Winner: The Underwood owned by Western Securities

Sponsored by: ServiceMaster of Calgary

With a long list of amenities and a commercial food hall and market, this building is an added jewel to Calgary’s downtown city scape. By incorporating historic features into the building with the benefit of new technology and architecture, the residents of this building are given a living experience like no other. The staff work hard to keep the community in the building intact with activities in the entertainment lounge, and to make sure all tenant know they’re part of the family - including the pets!



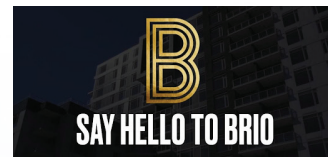
The “New Building of the Year” Award recognizes new residential rental buildings and what new innovation features they bring to the rental industry. Our committee takes into account the size of the building, as well as what amenities are available to the residents, and the management of the building. The building must have a minimum of 50% occupancy and be less than two years old to qualify.

NEW BUILDING OF THE YEAR with Under 200 Units

Winner: BRIO owned by Boardwalk Rental Communities

Sponsored by: First Onsite Restoration

This property is a brand new, 162-unit building in Brentwood Village, and offers its tenants an eco-friendly community with a vast array of amenities. The staff of this building prides itself on not only the culture they are a part of, but also the top-notch security and safety they can offer to residents. It’s within walking distance of grocery stores, shopping centres, restaurants, train stations, and the University of Calgary.



NEW BUILDING OF THE YEAR with Over 200 Units

Winner: by Casadona Place managed BentallGreenOak (Canada) Limited Partnership

Sponsored by: Certa-Pro Painters & Central Alberta

Proudly managed by Bentall Greenoak and owned by Casadona Properties, this building offers its tenants a ground-floor coworking environment and fireplace lounge. The management company maintains high standards for the community thus allowing the residents to live hassle-free. Red attributes highlight many walls throughout the building, drawing inspiration from Ferrari red, and pictures from Italy’s beautiful landscape fill the hallways with character and charm.



SERVICE MEMBER OF THE YEAR

Winner: Fountainhead Mechanical Inc.

Sponsored by: Boardwalk Rental Communities

The Service Member of the Year Award recognizes individuals or companies who show continual exceptional customer satisfaction. This also encompasses involvement and support within the CRRA: event attendance, sponsorship, and volunteering. Fountainhead Mechanical Inc. started out with just two team members and they have built a company that has the CRRA Membership at its heart.



RESIDENT MANAGER OF THE YEAR

Winner: Naveen Ramegowda of Boardwalk Rental Communities

Sponsored by: Fireside Property Group

The Resident Manager of the Year Award recognizes an individual(s) who demonstrates excellence and professionalism in managing and overseeing the day-to-day operation of their rental property. Naveen Ramegowda has received countless positive surveys from residents, new and historic, stating exactly how much they value him and the work he does.



PROPERTY MANAGER OF THE YEAR

Winner: Jacqueline Van den Broek of HomeSpace Society

Sponsored by: ProStar Cleaning and Restoration

The Property Manager of the Year Award recognizes an individual who demonstrates excellence, leadership, and professionalism in property management. Jacqueline Van den Broek has over 20 years of experience and her focus is to deliver quality, safe, and affordable housing by working collaboratively with social housing agencies.

JACQUELINE VAN DEN BROEK
HOMESPACE SOCIETY

INDUSTRY EXCELLENCE AWARD

Winner: Brad Longway of Serv-It Bailiff Services

Sponsored by: GWL Realty Advisors Residential Ltd.

Brad Longway has been a member of the CRRA since 2005 and has dedicated his time and effort to educating CRRA’s members and the public on properly handling their business. Many times, Brad has stated, “We want to make sure landlords are educated and prepared, even if it takes away from our business in the future” and he has stayed true to this. He stands behind the CRRA with pride and is truly deserving of the CRRA’s Industry Excellence Award.



Snaps from our 2021 event!

