



CRRA
Calgary Residential Rental Association

CRRA Monthly Meeting
Thursday, September 15th, 2022 at Hotel Blackfoot

SEMINAR: 9:00 AM TO 11:00 AM

Managing & De-escalating Conflict

- Solutions for dealing with irate customers & tenants
- The important of managing expectations
- How to overcome objects on common business issues
- Strategies for leasing agents for how to handle tenancy breaches

PRESENTED BY:

Brandon Lord, District Manager, Realstar Management
Rael Kalley, Founder, Strategic Pathways

LUNCHEON: 11:30 AM TO 1:00 PM

The Alberta Economy Moving Forward

KEYNOTE SPEAKER:

Todd Hirsch
Vice-President & Chief Economist, ATB Financial

SEPTEMBER INFOMERCIAL COMPANIES:

**Alberta Indoor Comfort, Flooring Superstores,
ROOK Connect & Westland MyGroup Insurance**

Member Prepaid

Seminar: \$35.00 x _____ Luncheon: \$40.00 x _____

Non-Member Rate

Seminar: \$70.00 x _____ Luncheon: \$80.00 x _____

TOTAL: _____

Name: _____ **Company:** _____

Email: _____ **Phone #:** _____

Visa/MasterCard: _____ - _____ - _____ - _____ **Exp** ____/____ **CVV:** _____

The CRRA reserves the right to switch this event to a virtual setting.

You will receive your receipt via email

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